



# DRUM OIL & PROPANE

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## 60th Anniversary FUEL OIL SERVICE CONTRACT

Below are your service contracts covering your heating system through the coming 2006-2007 heating season. If you choose to protect your heating system by subscribing to the service contract, an annual inspection and cleaning will be included. Plan B for oil fired hot water heaters may be purchased *only* when Plan A or Plan A Plus is purchased. On new subscribers to the plan, there will be a thirty (30) day waiting period before the plan takes effect. Drum Oil reserves the right to reject this application pending an inspection of equipment being covered for the first time. The plan will become void if fuel is supplied by another fuel supplier or if the unit has been serviced or tampered with by others. We reserve the right to disallow any claim for blower motors where an auxiliary heating system or air conditioning system is run in conjunction with the heating unit.

**By subscribing to Plan C, Plan A or Plan A Plus, your above ground 275 gallon fuel tank will be protected under the TankSure™ Program** (See reverse side for further information). Notice to cancel provision: The owner may cancel the maintenance service contract until midnight of the 3<sup>rd</sup> business day after the day on which the owner has signed an agreement or offer to purchase a contract.

If you do not wish to subscribe to any of the contracts but would like an annual inspection and cleaning performed, just check Plan C on the reverse side of the contract. You will be billed \$69.00/hour plus parts and tax upon completion of the inspection and cleaning. To receive this discounted summer annual inspection rate, you must schedule your appointment by Aug. 31, 2006. Effective May 1, 2006, our standard labor rates are as follows:

**Day time:** Monday-Friday 7am to 5pm, \$50 service charge (includes 15 minutes), \$69.00/hr. thereafter

**Nights and weekends:** \$70 service charge (includes 15 minutes), \$89 /hr. thereafter

**After midnight:** \$90 service charge (includes 15 minutes), \$99/hr. thereafter

### Drum Oil & Propane Fuel Oil Service Contracts

Effective date: May 1, 2006 through April 30, 2007

Plan A PLUS – Cost: \$ 290.95 tax included				Oil Heating System	
Plan covers				- TankSure Program, see back of sheet	
- (1) Plan C annual inspection				- Vacuuming of heat exchanger, boiler, smoke pipe	
- Service labor during normal working hours (7am - 5pm, Mon - Fri)					
- Night & weekend service labor for emergency no heat situations					
Plan covers following parts only:					
Air filter	Circulator coupling	Nozzle	Thermostats (non-prog.)	Circ bearing assembly	Humidifier pad
Airscreen 1000	Circulator motor	Oil filter	Zinc anode	Combustion chamber	Relief valves
Aquastat	Electrodes	Primary relay	Zone valve-head only	Expansion tank	Smoke pipe (if necessary)
Blower bearing & shaft	End cone & tube	Pump coupling	<b>Air purger &amp; bleeder</b>	Feed water	Spaceguard filter
Blower belt or motor	Fan & limit control	Transformer	<b>Boiler tempering valve</b>	Humidifier parts	Zone valve
Burner motor	Fuel pump				
Plan does not cover:					
- Oil run outs when on will call scheduling					
- Complete heat exchanger replacement, boiler replacement, furnace replacement, complete burner replacement, air conditioners, radiant heat equipment, electronic air cleaners, underground oil tanks					
- Damage by water, fire, low voltage, acts of God, fuse replacement, obsolete parts or equipment no longer replaceable					
- Damage from attached air conditioning, humidifiers, electronic air cleaners					

Plan A – Cost \$ 184.95 tax included				Oil Heating System	
Plan covers				- TankSure Program, see back of sheet	
- (1) Plan C annual inspection				- Overtime labor will be charged at day time rate.	
- Service labor during normal working hours (7am - 5pm, Mon - Fri)					
Plan covers following parts only:					
Air filter	Blower belt or motor	Electrodes	Fuel pump	Primary relay	Thermostats (non-programmable)
Airscreen 1000	Burner motor	End cone & tube	Nozzle	Pump coupling	Zinc anode
Aquastat	Circulator coupling	Fan & limit control	Oil filter	Transformer	Zone valve-head only
Blower bearing & shaft	Circulator motor				
Plan does not cover:					
- Oil run outs when on will call scheduling					
- Labor after normal working hours (you will be charged the normal daytime rate)					
- Complete heat exchanger replacement, furnace replacement, boiler replacement, air conditioners, complete burner replacement, radiant heat equipment, vacuuming of heat exchanger or boiler or smoke pipe, combustion chamber, humidifiers, underground tanks					
- Air purgers & bleeders, zone valve bodies, circulator bearing assemblies, relief valves, expansion tanks, feedwaters, domestic tempering valves, electronic air cleaners, spaceguard air filters, smoke pipe (Plan does not cover labor on these exempt parts)					
- Damage by water, fire, low voltage, acts of God, fuse replacement, obsolete parts or equipment no longer replaceable					
- Damage from attached air conditioning, humidifiers, electric air cleaners					

Plan B - Cost \$ 94.95 tax included				Oil Hot Water Heater	
Plan covers:					
- (1) Plan C annual inspection					
- Service labor during normal working hours (7am - 5pm, Mon - Fri)					
Plan covers following parts only:					
Aquastat	Burner tube	End cone	Nozzle	Relay	
Burner motor	Electrodes	Fuel pump	Pump coupling	Transformer	
Plan does not cover:					
- Relief valves, domestic expansion tanks, complete tank or burner replacement					
- Labor outside of normal working hours					

Plan C - Cost \$ 69.00/hr plus Parts				Annual Inspection	
<i>Must be scheduled by August 31, 2006 for reduced price</i>					
<u>Clean</u>	<u>Inspect</u>	<u>Lubricate</u>	<u>TankSure</u>		
-Burner assembly	-Belt	-All motors	Perform ultrasonic tank test and install zinc anode in tank		
	-Controls	-Combustion chamber			
	-Relief valve	-Filters			
		-Flue pipe			
		-Safety shutdown			

CHECK THE DESIRED PLAN(S) AND RETURN THIS PORTION OF THE FORM WITH PAYMENT BY MAY 15, 2006.

**\*\* Do not send payment for Plan C \*\***

(X)	PLAN	DESCRIPTION	PRICE
	Plan A Plus	Heating systems (includes Plan C)	\$ 290.95
	Plan A	Heating systems (includes Plan C)	\$ 184.95
	Plan B	Oil fired domestic water heaters with Plan A or A Plus	\$ 94.95
	Plan C	Annual Inspection \$69.00/hr	to be Billed
		TOTAL COST Fuel Oil Contract(s)	

Signature: \_\_\_\_\_

Date: \_\_\_\_\_ Plan: \_\_\_\_\_

Phone # \_\_\_\_\_

-----detach here-----

**Thank You for choosing Drum Oil and Propane, and remember....**  
**When you call our office you WILL NOT listen to a recording or push buttons for service.**



**TankSure® Program Benefits** *(must be renewed annually to maintain warranty coverage)*

- ✓ Monitors, protects, and maintains your equipment
- ✓ Provides 1 year \$1,000 Warranty Coverage
- ✓ Minimizes unexpected tank leaks
- ✓ Extraordinary value



**Proactive \$1,000 Replacement Warranty**

- ✓ Warranty covers up to \$1,000 towards the replacement of your tank
- ✓ Proactive replacement of tanks before they leak
- ✓ Helps protect the environment
- ✓ Reduces unexpected costs



**Scientific Analysis & Monitoring**

- ✓ Your tank's thickness measurements, physical characteristics and surrounding environment will be analyzed with our state-of-the-art Tank Profiling Software
- ✓ Tank information is analyzed for proactive replacement of individual tanks when they fall below the standard index



**Ultrasonic Inspection**

- ✓ Trained service technicians use ultrasonic equipment to test the thickness of your tank
- ✓ Ultrasonic equipment (similar to those used in the medical profession) detects the level of corrosion occurring inside your tank
- ✓ Annual inspections to be performed at the time of your tune-up



**Corrosion Protection Agent**

- ✓ Proactively fights deterioration of your tank
- ✓ Extends the lifespan of your tank (acts as a magnet or sponge for corrosive forces)
- ✓ Works similar to zinc protection used in water heaters and the marine industry

Before you schedule maintenance please remove all items from the area surrounding your oil burner and tank. The entire heating system including tank must be accessible for our technicians. Enrollment in the TankSure® Program is contingent upon the customer's tank passing an initial ultrasonic and visual inspection. While we cannot guarantee the prevention of a leak or other failure of your tank, we are providing this new service with the hope that by testing and monitoring, we can offer a long term proactive replacement program for our customers.

**AUTOMATIC or WILL CALL DELIVERIES**

- \* Home Heating Oil
- \* Kerosene
- \* Diesel Fuel
- \* Propane
- \* Gasoline
- \* Motor Lubricants

**PAYMENT PLANS FOR EVERY BUDGET**

- \* 10 Day Cash Discount on Heating Oil, Kerosene, Diesel Fuel, & Propane
- \* 11 Month Budget Plan At Our Low Cash Discount Price

**EXPERIENCED FULL REPAIR, SERVICE, AND HEATING DEPARTMENT**

- \* 7 Day, 24 Hour Service To Our Customers
- \* Inspection & Tune Ups For Your Oil, Propane & A/C Systems

**NEW EQUIPMENT INSTALLATION**

*OIL and PROPANE*

- \* Hot Air Furnaces
- \* Direct Vent Heater
- \* Hot Water Heaters
- \* Hot Water Boilers
- \* Central Air Conditioners
- \* Burner Conversions

**PROPANE SERVICES**

- \* Install & Convert Appliances
- \* Propane Tank Installation (at no cost to customer)
- \* Will run Propane lines
- \* NPGA Gas check program